

## BASIC WARRANTY INFORMATION

### WELDED FRAMES

Our frames are all fabricated with aluminum in the framework and rafters; truss systems added as need for years of strength and appearance performance. Our frames carry a lifetime warranty for workmanship and structure integrity. This does not include weather act of God events or installation process.

### METAL COVERINGS (STANDING SEAM)

We use only the highest quality, light gauge metals to insure structural integrity of the panel roofing system. The manufacturer's warranty for water tightness is up to 20 years.

### FABRIC

We use the best awning fabrics available, including Sunbrella and WeatherMax acrylic as well as various other vinyl, marine, open weave and solar fabrics. Furthermore, we promote the various manufacturer(s) 5-10 years limited warranties covering the fabrics becoming unserviceable because of loss of color or strength from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. The consumer is responsible for normal care and cleaning of the fabric.

### POWDER COATED METALS

Any metal frames or canopies powder coated per our specifications will carry a warranty of 1 year from date of substantial completion of the awning or canopy.

### WORKMANSHIP

We warranty our workmanship for a period of 1 year. This includes sewing with seams, lace panels, Etc. All staple-in systems will carry the same warranties.

### INSTALLATION

We warranty our installation for a period of 1 year. This includes installation attachment or anchoring process, including all routine attachment methods common to our industry.

The warranties detailed above applies only to products which have been exposed to normal conditions and does not apply where failure is a result of fire, other accident or casualty damage caused by acts of nature (such as lightning, windstorm, hailstorm), vandalism, radiation, salt spray, harmful fumes, animal damage or failure to provide normal maintenance and cleaning of the product or any causes beyond the control of Charlotte Tent and Awning Co., Inc. Normal weathering and aging will occur.

Nothing in the above shall be deemed to apply to work which has been abused or neglected by the owner.